

## MEETING MINUTES

<b>Project Name:</b> IPRS	<b>Doc. Version No:</b> 1.0	<b>Status:</b> Final
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**Meeting Name:** IPRS Core Team Meeting  
**Facilitator:** Thelma Hayter, DMH  
**Scribe:** Sara Parks  
**Date:** 8/11/04  
**Time:** 10 - 11 a.m.  
**Location:** Crossroads, Conference Room 3

**IPRS Core Team Attendees:**

x Sharlene Bryant  
 Bobby Minish  
 x Cathy Bennett  
 Cheryl McQueen  
 Deborah Merrill  
 Gary Imes  
 x Joyce Sims  
 x Paul Carr  
 Rick Debell  
 x Thelma Hayter  
 Jeffrey Poole

**Others:**

Tim Sullivan  
 x Christie Harris  
 x Sandy Flores  
 x Sara Liles  
 x Bernice Ford  
 x Sara Parks  
 Mike Frost  
 x Ron Oldham  
 x Yvonne Copeland, NC Council

**Attendees:**

x Alamance-Caswell	x Onslow
Albemarle	OPC
x Catawba	Pathways
Centerpoint	Pitt
x Crossroads	Riverstone
x Cumberland	Roanoke-Chowan
x Durham	x Rockingham
x Eastpointe	x Sandhills/Randolph
Edgecombe-Nash	x SE Center
x Foothills	x SE Regional
x Guilford	Smoky Mountain
x Johnston	Tideland
x Lee-Harnett	x VGFW
x Mecklenburg	Wake
x Neuse	x Western Highlands
x New River	x Wilson-Greene

**Agenda:**

Item No.	Topics
1.	<b>Division and EDS Review</b>  <b>Upcoming checkwrites:</b> August 13, & 20 <b>Tim Sullivan:</b> Update Medicaid issues <b>BugCentral Status</b> <b>Key CSRs</b> <b>Operations Support:</b> File Maintenance, Security, and Help Desk
2.	<b>Area Programs</b>  <b>Area Programs joining this week:</b> Roll call Review August 6 checkwrite results Questions/comments about Upcoming checkwrites – August 13, & 30 Agenda items Child Age Edits IPRS Questions or Concerns Tim Sullivan & Christie Harris – MMIS Updates-Status on EOB 7000 adjustments Medicaid Questions or Concerns Any other area program questions/comments DMH and/or EDS concluding remarks

**Next Meeting: August 18, 2004**

**For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.**

**ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)**

Item No.	Topics
1.	<b>Upcoming Checkwrites:</b> August 13, & 20
2.	<b>Tim Sullivan-</b> Update Medicaid issues - EOB 7000- Request for adjustments go in this week and should adjudicate next week. Value Options not giving PA for retro active Medicaid coverage, & ½ versus 1 visit before PA is required. Christie left message with Carol Robertson regarding making changes with value options
3.	<b>Bug Central Status:</b> 6 bugs; 5 in process and 1 in customer review.
4.	<b>Key CSRs:</b> CDECI CSR setup hard code edit for this weekend. Child age edits were suppose to go in last week, but we found a glitch. We will send out an alert if they go in this weekend.
5.	<b>Operations Support</b> – File Maintenance, Security –

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

**Item  
No.**

**Topics**

1. **Roll Call** (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
2. **Questions/Comments about upcoming checkwrites,:** August 13, & 20 no comment
3. **Agenda items**

**Child Age Edits** – We found a glitch last week and these did not go in. We will send out an alert if they go in this weekend.

**IPRS Questions or Concerns** –

Q: Is there an easier way to clean out providers that we are not actively using because it has taken over thirty minutes to take out one at a time?

A: We need to discuss and investigate this issue and will also add to next week's agenda.

Q: Has the electronic matrix been looked at yet? When will the diagnosis & service matrix be posted?

A: We are not sure and will check on these items.

Q: What is the status on IPGR5501?

A: We have submitted a CSR to create a new report similar to IPGR5501. It is on the CSR list and will be worked on in the next month or two.

Q: A question was submitted to the Q & A mailbox regarding coordination of benefits. Does someone actively review each question because I have not received a response?

A: Yes, please resend to Q & A

Q: How should we report triage access screening?

A: This has been sent to Division staff. We will follow-up and send out an email to IPRS Coordinators once we receive a response.

Q: What is generating denial code 23?

A: This may be an issue regarding the billing provider number vs. profit attending provider number. Paul will send out a user alert.

Q: Have contract providers been informed of the provider project?

A: The Division has not sent anything out. You should inform your contract providers.

Q: Who can help with cross referencing?

A: Do a screen print and contact EDS provider services.

**Tim Sullivan & Christie Harris** – MMIS Updates Christie left message with Carol Robertson regarding making changes with value options. EOB 7000 - Request for adjustments go in this week and should adjudicate next week.

**Medicaid Questions or Concerns**
4. **Any other area program questions/comments:**
5. **DMH and/or EDS Concluding Remarks: N/A**

**Action Items**

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI#.						

**Issue Items**

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
II1.						